

Green@cycle

recycling collection service

January 2019


Dear Greencyclers

It has been 2 years since our last blanket increase (although there were some adjustments made last year to business customers).


There have been ups and downs over the past 24 months, for instance:

Public awareness is UP 

Our customer numbers are UP 

Greencycle staff numbers are UP 

But staff costs are UP  and Fuel costs are UP 

Non-recyclables we get are DOWN 

Waste going to landfill is DOWN 

But the value of recyclables is DOWN 

For most, the increase equates to a monthly cappuccino. The attached tables show the prices which will be effective 1st March 2019. If you are unsure of anything, or would like to change your collection option, just let us know.



Please also join our "Can I Recycle This" Whatsapp group if you have not done so already.

<https://chat.whatsapp.com/2KDYragkDvB5b16suRVtOG>

N.B. Cardboard prices have decreased sharply and, as such, bulk bags of cardboard collected will now be charged as a wheelie bin.

Customers who have made an **annual payment** will only be affected by the price increase the next time their annual payment is due.

Thank you, as always, for your continued support.

Laura & the Team

COLLECTION OPTION	CHARGES & PAYMENT OPTIONS (inc VAT) Payable by EFT, stop order or cash payment to drivers.	VOLUME TO BE COLLECTED PER COLLECTION (averaged over the month) full standard size garbage bags used as a guide
WEEKLY COLLECTION AREAS – RESIDENTIAL see list of suburbs		
Weekly collections (from verge)	R120 per month (paid monthly) OR R1320 annual payment: includes a free month (paid <i>in advance</i> due by end of first month)	1-3 bags' worth Bags to be tied closed and outside , ready for collection. (see extra service option)
Monthly Collections (from verge): One collection per month, as scheduled by Greencycle	R50 per month (paid monthly) OR R550 annual payment: includes a free month (paid <i>in advance</i> ; due by end of 1st month)	1-4 bags' worth Bags to be tied closed and outside , ready for collection. (see extra service option)
FORTNIGHTLY COLLECTION AREAS - RESIDENTIAL see list of suburbs		
Fortnightly Collections (from verge)	R120 per month (paid monthly) OR R1320 annual payment includes a free month (paid <i>in advance</i> ; due by end of 1st month)	1-5 bags' worth Bags to be tied closed and outside , ready for collection. (see extra service option)
Monthly Collections (from verge): One collection per month, as scheduled by Greencycle	R60 per month (paid monthly) OR R660 annual payment: includes a free month (paid <i>in advance</i> ; due by end of 1st month)	1-4 bags' worth Bags to be tied closed and outside , ready for collection. (see extra service option)
RESIDENTIAL WHEELIE BIN COLLECTIONS		
Wheelie Bin Collections (or bulk bag of cardboard)	R40 (min R40 charge per visit)	Per full wheelie, per collection (inc. replacement of liner). Half full wheelies charged accordingly, if applicable.
WHEELIE BIN RENTAL	R50	Per wheelie, per month

OTHER CHARGES AND NOTES		
Extra Service Option (if required) Standing arrangement to ring bell or phone to collect	R20 per month (R10 for monthly customers). This service will apply if you prefer or need to keep your recycling inside your home, complex or business (will not apply for complexes with 2 or more Greencycle customers). Recycling must be bagged and ready for collection.	
Missed monthly collections	If you rearrange your monthly collection date <i>in advance</i> , there will be no extra charge. If you miss your monthly collection and rearrange after the fact, there will be a R10 charge for the extra visit & administration. Note that we will not phone or ring the bell for any customer, unless you are an 'Extra Service' customer.	
Extra bags/volume collected	R10 per extra bag (volumes averaged over the month & invoiced at the end of the month).	
Extra time	R30 per 5 minutes or part thereof	
Overdue payments	R25 admin charge each time we follow up on overdue accounts.	

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WEEKLY COLLECTION AREAS – BUSINESS see list of suburbs		
Weekly collections (from verge)	R140 per month (paid monthly) OR R1540 annual payment: includes a free month (paid <i>in advance</i> due by end of first month)	1-3 bags' worth Bags to be tied closed and outside , ready for collection.
Monthly Collections (from verge): One collection per month, as scheduled by Greencycle	R60 per month (paid monthly) OR R660 annual payment: includes a free month (paid <i>in advance</i> ; due by end of 1st month)	1-4 bags' worth Bags to be tied closed and outside , ready for collection.
PREMIUM Weekly Collections Includes extra time and other added services (to suit some businesses or complexes)	R250 per month	1-6 bags' worth plus 5 minutes per collection. Allows for entering premises and collecting directly from bins/recycling area.
PREMIUM PLUS Weekly Collections (for larger volumes)	R340 per month	1-10 bags' worth plus 5 minutes per collection. Allows for entering premises and collecting directly from bins/recycling area.
FORTNIGHTLY COLLECTION AREAS - BUSINESS see list of suburbs		
Fortnightly collections (from verge)	R140 per month (paid monthly) OR R1540 annual payment: includes a free month (paid <i>in advance</i> due by end of first month)	1-5 bags' worth Bags to be tied closed and outside , ready for collection.
Monthly Collections (from verge): One collection per month, as scheduled by Greencycle	R70 per month (paid monthly) OR R770 annual payment: includes a free month (paid <i>in advance</i> ; due by end of 1st month)	1-4 bags' worth Bags to be tied closed and outside , ready for collection.
PREMIUM Fortnightly Collections Includes extra time and other added services (to suit some businesses or complexes)	R250 per month	1-8 bags' worth plus 5 minutes per collection. Allows for entering premises and collecting directly from bins/recycling area.
BUSINESS WHEELIE BIN COLLECTIONS		
Wheelie Bin Collections (or bulk bag of cardboard)	R42.50 (1-10 wheelies per month, discounted to R40.00 per bin thereafter) (min R50.00 charge per visit)	Per full wheelie, per collection (inc. replacement of liner). Half full wheelies charged accordingly, if applicable.
WHEELIE BIN RENTAL	R50	Per wheelie, per month

OTHER CHARGES & NOTES	
Missed monthly collections	If you rearrange your monthly collection date in advance , there will be no extra charge. If you miss your monthly collection and rearrange after the fact, there will be a R10 charge for the extra visit & administration.
Extra bags/volume collected	R10 per extra bag (volumes averaged over the month & invoiced at the end of the month)
Extra time	R30 per 5 minutes or part thereof
Overdue payments	R25 administration charge each time we follow up on overdue accounts.

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OTHER COLLECTION OPTIONS – ALL AREAS		
OCCASIONAL, ONE-OFF COLLECTIONS (scheduled for the day & timeslot we are in your area)		Recycling to be bagged and ready for collection
Option 1 Option 2 Option 3 Option 4	R50 per collection R80 per collection R120 per collection R200 per collection	1-3 bags' worth 4-6 bags' worth 7-9 bags' worth 10-12 bags' worth
		Our staff will not take more than 12 bags unless prior arrangements have been made.
MISSED ONE-OFF/ WHEELIE COLLECTION	If you arrange a one-off or wheelie collection and we are unable to access your bags, there will be a R10 charge to offset the cost of the visit	
DEDICATED LOADS Hyundai (7m ³)	R500 per hour	Up to 7m ³ and/or 1.2 tonnes
GROUP COLLECTIONS Bags collected from a <u>single location</u>	R275 R375	Up to 10 bags per week Up to 20 bags per week
WHEELIE BIN RENTAL	R50	Per wheelie, per month
BOX COLLECTIONS (no new boxes available)	R80	Per box, per collection

ALL PRICES INCLUDE VAT

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REFUSE COLLECTIONS - FARM CUSTOMERS ONLY		
Refuse Collections	R15.00 (invoiced monthly in arrears)	Per yellow bag collected Bags to be <u>tied closed</u> and outside , ready for collection
Yellow Bags	R4.40 each (R110 per pack 25)	Order from Greencycle
Refuse not in Yellow Bags	R4.40 for yellow bag R30 Extra Time charge (for packing)	For occasions when refuse is placed out for collection, not already in yellow bags

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CONFIDENTIAL DOCUMENT SHREDDING		
Off-Site (at Greencycle)	R6.00 (minimum charge of R50) For bulk discounts, please contact us	Per Kilogram Collection charges apply
On-site (at your premises)	R485 for the first 2 hours of each day (minimum charge) R185 per subsequent hour	Charged hourly
Shredding Boxes	From R130 per month	See website for options

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